



CIGNA Government Services



Companion Document for the

ANSI X12N 276/277 Health Care Claim Status Request and Response

This document is intended to serve only as a companion document to the HIPAA ANSI X12N 276/277 implementation guide. The use of this document is solely for the purpose of clarification. The information in this document is subject to change. Changes will be communicated in *CIGNA Government Services (CGS)* newsletters and/or on the *CGS Web site at www.cignagovernmentservices.com*.

The table provided below indicates those segments or data elements in the X12N 276/277 Implementation Guide version 4010A1 that allow for Medicare to specify its business requirements. The information describes specific requirements used by *CGS*.

General Requirements:

Data elements that are defined by a previous qualifier will contain valid and appropriate information for the noted qualifier.

Examples:

- If ISA07 has a value of “28” indicating a fiscal intermediary ID Number, then ISA08 will contain a valid Fiscal Intermediary ID Number.
- If NM108 has a value of “XX” indicating an National Plan Identifier (NPI), then NM109 will contain a valid NPI for the identified provider.

CGS will process your request for claim status information in batch transaction.

Upon receipt of your 276, *CGS* will generate the following:

- TA1 or local reject report for interchange control errors within 24 – 48 hours
- 997 for syntax errors within 24 hours
- 997 to confirm receipt within 24 hours
- 277 within 24-48 hours

CGS will process your 276 as identified in the implementation guide and create a 277 as identified in the implementation guide. At least the minimum response data will be sent.

CGS keeps its online paid claims file for 18 months. After that time, a 276 inquiry received for a claim will result in a 277 response with a health care claim status code of “35” (claim not found).

The 276 transaction must utilize delimiters as defined in the standard. The delimiters selected must not occur in the transmitted data elements. The delimiters used in a 277 response or in an acknowledgment may not necessarily be the same as the delimiters submitted in the original 276 request transaction.

All alphabetic characters in the 277 transaction will be upper case. If lower case characters are included in the 276 request, they will be converted to upper case for data storage and return processing purposes.

Multiple functional groups (GS to GE segments) can be sent in one interchange (ISA to IEA segments). Multiple 276s or 277s (ST through SE) can be included in a single functional group.

For Medicare the subscriber and patient are the same person. The Dependent Level hierarchical level is never used.

276 Request Transaction

<i>Page</i>	<i>Data Name</i>	<i>Segment</i>	<i>Segment or Data Element</i>	<i>Supported Value(s)</i>	<i>Requirement</i>
B.4	Interchange Control Header		ISA05	ZZ	Interchange Identity Qualifier for ISA06 Submitter uses the “ZZ” value.
B.4	Interchange Control Header		ISA06		Interchange sender ID. Submitter chooses and enters a value later used by the contractor for sending back the 277.
B.4	Interchange Control Header		ISA07	27, 28	Carrier submitter uses a “27”; intermediary submitter uses a “28” as the Interchange I.D. Qualifier for ISA08.
B.5	Interchange Control Header		ISA08		Interchange Receiver ID. Submitter uses the CMS assigned Medicare carrier or intermediary number.
28 addenda	Functional Group Header		GS01		Submitter uses code “HR” to designate the 276.
28 addenda	Functional Group Header		GS02		Submitter uses codes agreed to by trading partners.

<i>Page</i>	<i>Data Name</i>	<i>Segment</i>	<i>Segment or Data Element</i>	<i>Supported Value(s)</i>	<i>Requirement</i>
28 addenda	Functional Group Header		GS03		Submitter uses code agreed to by trading partners.
29 addenda	Functional Group Header		GS05		Submitter uses the recommended HHMM format.
55	Payer Name		NM108	PI	Submitter uses the code "PI" to identify that the carrier or intermediary identifier will follow.
56	Payer Name		NM109		Submitter uses the identifier provided by the carrier or intermediary.
57	Payer Contact Information				This segment is not needed for Medicare.
63	Information Receiver Name		NM108	46	(This is the individual or organization requesting to receive the status information.
63	Information Receiver Name		NM109		Submitter uses identification code as assigned by the carrier or intermediary.
68	Provider Name		NM108	XX	Submitter uses the "XX" qualifier for the NPI in NM109.
69	Provider Name		NM109		Submitter enters the NPI
75	Subscriber Name		NM108	MI	Submitter uses the "MI" qualifier for the patient's Medicare health insurance claim (HIC) number entered in NM109.
76	Subscriber Name		NM109		Submitter enters the patient's Medicare health insurance claim (HIC) number.
14 addenda	Group Number		REF		This segment is not used for inquiries to Medicare.

277 Response Transaction

<i>Page</i>	<i>Data Name</i>	<i>Segment</i>	<i>Segment or Data Element</i>	<i>Supported Value(s)</i>	<i>Requirement</i>
B.4	Interchange Control Header		ISA05	27, 28	Contractor enters the valid code as a qualifier for ISA106 for Carrier or Intermediary Identification Number as assigned by CMS. Carriers enter "27" and intermediaries enter "28."

<i>Page</i>	<i>Data Name</i>	<i>Segment</i>	<i>Segment or Data Element</i>	<i>Supported Value(s)</i>	<i>Requirement</i>
B.4	Interchange Control Header		ISA06		Contractor enters the Carrier or Intermediary Identification Number as assigned by CMS.
B.4	Interchange Control Header		ISA07	ZZ	Contractor enters the “ZZ” Qualifier for ISA108.
B.5	Interchange Control Header		ISA08		Contractor enters the ID number assigned by the 276 submitter in the 276, ISA06.
28 addenda	Functional Group Header		GS01		Contractor uses code “HN” to designate the 277.
28 addenda	Functional Group Header		GS02		Contractor uses the code agreed to by trading partners.
28 addenda	Functional Group Header		GS03		Contractor uses the code agreed to by trading partners.
29 addenda	Functional Group Header		GS05		Contractor enters the recommended HHMM format.
131	Payer Name		NM108	PI	Contractor enters the “PI” qualifier for NM109.
132	Payer Name		NM109		Contractor enters identification code.